



This course is designed for:

- Sage SalesLogix Administrators
- Database Administrators
- IT Professionals

Client Comments:

"Simplesoft Solutions was instrumental in our successful installation of Sage SalesLogix. They provided us with training regarding forms, tables, and data conversion. This enabled us to complete many system modifications ourselves. Additionally, Simplesoft provided customized solutions for specific business functions related to our Customer Service Department."

- Dave Homan
Marketing Director

Summary

The purpose of this course is to get your Sage SalesLogix administrator ready to care and maintain the Sage SalesLogix database.

Course Content

- **Understanding the CRM/SFA "Big Picture"**
 - Overview of the Sage SalesLogix CRM system
 - System components
 - Database components
 - Recommended approach (stable releases and controlled testing)
- **Deploying Sage SalesLogix**
 - Installing & configuring administrative workstation
 - Installing & configuring sales & support client
 - Best practices
 - Troubleshooting
- **Administrative Maintenance (SQL & SLX)**
 - Simple database maintenance
 - Administrative Maintenance
 - User maintenance
 - Synchronization maintenance
 - Differences and limitations in RDMS
 - Database maintenance
 - Understanding the sysdba user
 - Creating a database backup plan

Other Topics Include: Security with Sage SalesLogix/Microsoft, Power User Functions, Test/Development Environment, Importing Data Strategy Overview, SQL Overview/Dev Overview, Architect/Web Manager Overview

Note: The trainer for this course will work one on one with administrative users to prepare them for success in maintaining SalesLogix for your organization. The course follows an agenda of key learning elements but the trainer works to customize the content to fit each organization and their unique requirements.



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