

Chapter 1

What's New in this update

This chapter lists all breaking changes, new features, and deprecated features for Infor CRM SLX since version 8.5.

Breaking Changes

This section contains breaking changes introduced since Infor CRM SLX version 8.5

8.5.0.01

- There were no breaking changes in this release.

Features added in this update

This section lists the features available in each update and indicates the type of update required, as well as any additional pieces required to fully install the feature.

Application	Feature	Requires			
		SNC	Web	BOD Pack	Infor Ming.le
8.5.0.01					
Web Client					
	Mail Merge	x	x		
	Mail Merge is supported in all supported browsers and can be accessed in the Web Client and from Microsoft Word after installing the Infor CRM Mail Merge for Microsoft Word add-in. For steps, see the Web Client help topic "Installing Infor CRM SLX Mail Merge for Microsoft Word".				
	Ability to perform a mail merge with contacts associated with sales orders, quotes, contracts, returns, and tickets in addition to accounts and opportunities.				
	Ability to fulfill literature requests in all supported browsers.				
	Ability to complete mail merge steps in a sales process in all supported browsers.				
	Calculated fields	x	x		
	After version 8.5.0.01, calculated fields created in the Web Client, or calculated fields converted by the conversion utility are created in the specified base table and the CalculatedFieldData table. In a mixed Web and Windows environment, Infor CRM SLX strongly recommends creating and editing calculated fields in the Web Client and then using the computed fields in the specified base table in all clients. Calculated fields created and edited in the Web Client are available in any Infor CRM SLX client using the new column in the specified base table. In Query Builder for Windows you will see				

Application	Feature	Requires			
		SNC	Web	BOD Pack	Infor Ming.le
	<p>duplicate fields with the same name, one that represents a calculated field, and the other which represents a computed column. Either field is valid.</p> <p>Calculated fields created outside of the Web Client will not be available in the Web Client until the conversion utility is run.</p> <p>Edits made to a calculated field in the CalculatedFieldData table will not be available in the Web Client. The edits will need to be repeated in the Web Client version of the calculated field.</p>				
Application Architect					
	Upgrade safe improvements	x	x		
	The Manage Customizations view allows you to review a list of files that have changed or are out of sync with recent Infor CRM SLX updates.				
	64-bit Application Architect	x	x		
	The 64-bit Application Architect requires a change to DataLink Manager and a change to the steps for configuring database connections for Application Architect. See "Configuring Database Connections for Application Architect" on page 8				



See the "What's New in this Release" topic in the online Help systems for more information about the new features.

Features deprecated in this update

This section lists the features deprecated in each update.

Application	Feature
8.5.0.01	
Web Client	
	<p>Mail Merge</p> <p>The changes to Mail Merge resulted in deprecating the following mail merge features:</p> <ul style="list-style-type: none"> ■ Address labels are now only available through reports, not from the Literature Requests list view Literature tasks or as a part of mail merge. ■ Letter and non-email based templates are now only available to be managed using the Infor CRM Word Add-in. Only email templates can be managed from the Compose menu. ■ Email mail merge templates managed in the Web Client do not support special fields including SQL values, tables, or images. ■ Output to Fax is no longer supported in either the Web Client or Microsoft Word add-in. ■ Output to Printer from the Web Client mail merge is no longer supported. Output to Printer is available only from the Mail Merge for Microsoft Word add-in. ■ Attaching a document or Infor CRM library file to a template is no longer available. In the Web Client mail merge, attaching a file or Library file is not available. In the Word add-in, files and Library files can be attached prior to starting a mail merge. ■ "One-off" mail merges to Letter or Email are now handled as part of the standard mail merge process. ■ The Notes/History option, Send to Word, has been removed and may be replaced in a future release.

Application	Feature
	<ul style="list-style-type: none"> ■ Literature Requests with a cover letter will only be available as output to File, output to Email is no longer supported. ■ Specifying base templates for contact and lead email, fax, or letter templates are no longer supported and those user options have been removed. ■ The Most Recently User templates option is no longer supported in the Web Client or Infor CRM Word Add-in and has been removed. The Infor CRM Word Add-in automatically displays the 5 most recently used templates on the Open Template drop-down list.
Application Architect	
	<ul style="list-style-type: none"> ■ Importing from another project. ■ Creating a project backup ■ You can only restore from the Infor CRM SLX provided back up from version 8.4.0 or 8.5.0. ■ Creating a manifest by project differences

For a list of issues fixed since v8.5 see the [Resolved Issues](#) chapter.