

# Chapter 4

## Resolved Issues and Improvements

Web Update 01 for Infor CRM SLX version 8.5 addresses the following issues:

### Issues fixed in v8.5.0.1



All defect descriptions apply to the Infor CRM SLX Web Client unless the defect description specifically states otherwise.

Defect	Description
INFORCRM-5280	An error occurs when saving a new reseller for opportunity if the old reseller was deleted.
INFORCRM-18098	In the Application Architect, when a lookup control is configured as a drop-down list and Required is set to True, the Web Client fails to validate the control upon saving.
INFORCRM-20015	SData should not allow updates to any users data but your own unless you are the admin.
INFORCRM-20231	Exporting records from the Lookup Results group may export the incorrect records in a particular scenario.
INFORCRM-20580	Enable to commit changes to "Started On" and "Completed On" dates on the Sales Process tab for an opportunity when using a Surface Pro device.
INFORCRM-21628	The activity alarm query can take a long time to process.
INFORCRM-22334	The Reset icon causes data to disappear in the Region and Credit Rating fields.
INFORCRM-22853	In Query Builder if using a custom SQL view no fields display.
INFORCRM-22865	When a group filter is a user lookup, the records exported may not match the filters selected.
INFORCRM-22923	Opportunity Statistics displays an error when executed on a lookup group where the condition contains an integer type field.
INFORCRM-22965	Updates made in a detail view tab are not saved after the user navigates to another tab.
INFORCRM-23290	The Comments field on the Contract and Return detail views is too small.
INFORCRM-23572	Cannot snooze the alarm of an unconfirmed activity in the Alerts dialog box.
INFORCRM-23596	(ICBOE) When integrated with SyteLine, changing currency on the Sales Order Snapshot displays an exception error.
INFORCRM-24166	The Help icon in Query Builder dialog boxes should be white.
INFORCRM-24179	In Entity Manger, the display name is not populated when creating a new filter.
INFORCRM-24208	In Application Architect an out of memory exception error is displayed when deploying portals.
INFORCRM-24214	The ability to go back to the Workflow Integration detail view from any Workflow detail view does not exist.

Defect	Description
INFORCRM-24337	Retired users should not display in team member lookups.
INFORCRM-24441	Query Builder displays the entity table name value instead of the display name.
INFORCRM-24558	The Ticket Activity Fields help topic does not include the Due Date field.
INFORCRM-24581	The Sales Order, Ship-To lookup does not filter the results to only include contacts associated to the assigned account.
INFORCRM-24676	Using a group with an & in the group name causes an error when creating a group list widget on the Welcome page.
INFORCRM-24682	(ICBOE) Upgrade the CPQ interface to TDCI.Configurator.Integration.Core.dll v9.
INFORCRM-24715	Replace the existing Notes icon with the Infor Uplift Notes.png in all locations.
INFORCRM-24770	The Dispose() method should be called on .NET classes implementing IDisposable.
INFORCRM-24783	(ICBOE) Updates to the Sync BOD soft delete rules.
INFORCRM-24797	The unsaved data prompt does not display for specific changes in tab controls.
INFORCRM-24882	(ICBOE) User can edit/delete ERP bill to/ship to addresses when they only have view access.
INFORCRM-25031	Cannot scroll through all records when an entity is created from SQL view.
INFORCRM-25089	Dragging a tab from the middle pane to a grid leaves a tooltip on screen.
INFORCRM-25126	Running the CRM Workflow job manually displays the error "The job service is currently not available, please turn on or restart the service".
INFORCRM-25171	In Group Manager, the Owner filter is not displaying names in alphabetic order.
INFORCRM-25194	Users should not be able to add more than 25 users to the Calendar.
INFORCRM-25299	Dragging tabs to the middle pan sometimes does not respond and can leave the label behind.
INFORCRM-25315	Update JQuery to version 8.4.
INFORCRM-25489	The Share icon on the Dashboards has been updated.
INFORCRM-25501	The title for adding an attachment is missing the entity for which the attachment is being added.
INFORCRM-25579	On the Activities tab the Leader filter does not return any results.
INFORCRM-25612	(ICBOE) A warning message is displayed while saving a cloned back office or custom BOD mapping.
INFORCRM-25631	On theWorkflow Step Instance - Approval step view, the tooltip for the Delete icon displays as "undefined".
INFORCRM-25671	On the ION Workflow view the insert icon does not have a tooltip.
INFORCRM-25721	The View Group link on the Welcome page opens the wrong group.
INFORCRM-25787	The What's New Notes tab displays an error when sorting on the name column.
INFORCRM-25794	Sharing a notes/history items to Ming.le is not working.
INFORCRM-25802	In the Application Architect, a newly created property is not marked as IsCustom in the entity properties grid for an entity.
INFORCRM-25816	(ICBOE) When integrated with CSD, a sales order can be duplicated.
INFORCRM-25820	(ICBOE) Add BackOfficeId value to internal UniqueID value to isolate content by LogicalID.
INFORCRM-25824	Add new BackOffice entity relationship to each of the primary integrated entities.

Defect	Description
INFORCRM-25828	Inactive contacts should not display in the lookups in activities, notes, history, and complete an activity.
INFORCRM-25830	Implement an Office Profile email setup button.
INFORCRM-25834	CRM Workflows do not trigger for the ticket entity.
INFORCRM-25862	Ticket "Print View" does not display ticket activities data.
INFORCRM-25866	Moving tabs around in the middle pane freezes the middle pane and the tab fails to move to the new location.
INFORCRM-25883	(ICBOE) After promoting a quote created without adding a warehouse location an error is displayed.
INFORCRM-25889	(ICBOE) Quote BODs coming from CPQ display the error "Object references not set to an instance of an object".
INFORCRM-25898	(ICBOE) The bracket '[' character, hexadecimal value 0x5B, cannot be included in a name when generate template is selected for Product.ProductRestriction.
INFORCRM-25908	Query Builder displays both the Account.Territory and Account.ERPTerritory fields as "Territory".
INFORCRM-25916	Exporting lookup results applies conditions from the default group set in Tools, Options, Groups tab.
INFORCRM-25921	In Application Architect the production.js and other Mobile .js files are not visible.
INFORCRM-25923	Standard users are able to see reports generated by the Admin on the Report's History group.
INFORCRM-25927	If a custom parameter does not include sort criteria, navigating records via the first, previous, next and last buttons on a detail view, may not match the records displayed in the group list.
INFORCRM-25930	Adding a custom setting is displaying the error "The custom setting must contain a Key-value, please enter a unique Key value before continuing".
INFORCRM-25964	(ICBOE) When Back Office Extension and local pricing is enabled, several tabs are hidden in opportunities, quotes and sales orders.
INFORCRM-25972	Welcome widget links point to the 8.4.x version of the Web Client help, not the 8.5 version.
INFORCRM-25978	(ICBOE) In an integrated Sales Order detail view accessing the Bill To tab displays an exception error.
INFORCRM-25990	Changing the account on a new opportunity does not change the account currency.
INFORCRM-26006	Currency lookup icon disappears when you save changes on an account.
INFORCRM-26010	(ICBOE) UniqueID support for 3-way integrations with CPQ-EQ.
INFORCRM-26048	On the Activities tab the Leader lookup does not return data and the activity type filter does not return results.
INFORCRM-26051	SData is not sending cookies when queried through IONAPI.
INFORCRM-26055	(ICBOE) Implement CSI BOD-based prospect to customer conversion process.
INFORCRM-26056	The Common Task Add to Group context menu will not disappear until an ad hoc group is selected or the browser is refreshed.
INFORCRM-26062	(ICBOE) When merging an account created in an ERP with an account created in Infor CRM the error "An exception occurred executing the dynamic method Account.MergeAccount" is displays.
INFORCRM-26081	Unable to export a group containing a column of type percentage.

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INFORCRM-26083	The calendar allows the selection of more than four calendars but then no longer functions.
INFORCRM-26146	The fields on the CPQ details tab should be enabled when enabling CPQ integration, and should not require BOE integration to be enabled.
INFORCRM-26158	(ICBOE) In the Sync History list view, the SendFrom description is incorrect.
INFORCRM-26169	Canceling a lead conversion with pending changes converts the lead and displays an exception error.
INFORCRM-26198	In Application Architect hide the option to create a project backup and restrict the ability to restore a project unless the project is ICRM v8.5.0 Project Backup or ICRM v8.4.0 Project Backup.
INFORCRM-26273	When creating a new role the ErpRoleName should be prefixed with 'CRM' and updated to match the RoleName.
INFORCRM-26298	Scheduling an activity requires multiple clicks on the 'OK' button if the 'OK' button is not initially in view.
INFORCRM-26354	In the Activity list view, updating multiple older activities at the same time does not save the changes.
INFORCRM-26363	(ICBOE) Junction records for ERPBILLTOACCOUNT and ERPSHIPTOACCOUNT are not created when MDC is set to False.
INFORCRM-26371	Changing the sales process of an opportunity, leaves behind orphaned records in the SalesProcessAudit table.
INFORCRM-26379	Implement an option to turn off the ability to navigate to a detail form from the list view via double-clicking on the record.
INFORCRM-26391	When dragging and dropping an email to the Notes/History tab, the history prompt is missing the controls to modify the associations.
INFORCRM-26426	In Application Architect, the custom folder is not created if the model folder is created with a lowercase 'm'.
INFORCRM-26455	When moving a contact with open activities to another account the error "The call to SmartParts_Contact_MoveContact.cmdOK_Click failed" displays.
INFORCRM-26481	In Application Architect, core smartparts are deleted from the Virtual File System (VFS) table when attempting to delete a custom smartpart.
INFORCRM-26486	In Application Architect unable to delete custom entities when using a Local File System (LFS).
INFORCRM-26489	In Application Architect unable to access SalesLogix Application Entities after adding more than one code snippet to an entity when using a Local File System (LFS).
INFORCRM-26511	In Application Architect when installing a bundle with a role, the ERPRoleName field should be populated with CRM-role name.
INFORCRM-26518	In Application Architect, cannot manually bundle customized files under Portal Manager using drag and drop.
INFORCRM-26529	When using SSL and Bing as the provider for Contour, the map for temporary places fails to display.
INFORCRM-26619	In Application Architect custom subfolders added to a Local File System (LFS) are also created in the model folder.
INFORCRM-26620	When using a calendar date/time control, pressing Enter should default the value to the current date/time and close the calendar control.

Defect	Description
INFORCRM-26663	The @ mention does not allow a user to type the table name and then property.
INFORCRM-26690	In theSchedule/Edit Activity dialog box, display information when hovering over an association.
INFORCRM-26707	(ICBOE) The Sales Order Snapshot totals are not updating after removing the distributed charge in CSD.
INFORCRM-26722	(ICBOE) The promotion successful dialog is not displaying after promoting a sales order.
INFORCRM-26751	(ICBOE) The processing of CustomerPartyMaster BODs generates incorrect pick list items.
INFORCRM-26769	Custom subfolders in the Virtual File System (VFS) are not created in SLXCoreCustom folder when creating a Local File System (LFS) in Application Architect.
INFORCRM-26795	Create a bundle action for updating an existing config file without overwriting the existing file.
INFORCRM-26841	Scheduling an activity fails when "img" text is entered in the notes section.
INFORCRM-26856	On the Welcome page, the "View Activities" quick actions link goes to ".../ActivityManager.aspx" but should be going to ".../Activity.ascx".
INFORCRM-26858	SData feed is not generated for new entities when using a Local File System (LFS).
INFORCRM-26872	After converting a lead the account does not have notes/history records that were associated to the lead.
INFORCRM-26878	Potential security vulnerability in Query Builder and SData.
INFORCRM-26896	On the Associate an Account view, the Description field is limited to four characters.
INFORCRM-26910	Editing an activity created by another user can generate numerous errors in the event logs.
INFORCRM-26958	Mail Merge Word add-in: Add formatting to better differentiate column headings in lookups and lists.
INFORCRM-26960	Mail Merge Word add-in: Adjust Merge Options tab layout.
INFORCRM-26963	When column names that include underscores are used in Query Builder and the Entity Linked option is checked, sometimes the value in the list is not set as a link.
INFORCRM-26980	Mail Merge Word add-in: History Options Regarding field should set to the name of the template if left blank.
INFORCRM-26997	Newly created css file for the login/logoff pages is not used when loading the login/logff pages.
INFORCRM-27026	The Notes/History tab Share on Mingle button produces error.
INFORCRM-27041	Successful logins for WebViewer users are not displayed on the Audit Log tab.
INFORCRM-27055	In the Web Client User detail view it should not be possible to change the name of the administrator user.
INFORCRM-27070	In the Mail Merge Word add-in, opening the Manage Template dialog displays the error "Could not retrieve the list of templates. The index is out of range. It must not be negative and smaller than the collection".
INFORCRM-27101	(ICBOE) In dynamic generation of picklist lines the languagecode needs to be taken from picklistheader language code and not backoffice language code.
INFORCRM-27107	Insert Quote and Insert Sales Order fails to update the Exchange Rate currency value if selected account contains a different currency code value.
INFORCRM-27120	(ICBOE) Opportunity fields are locked for an extended period of time when data is sent to ION.

Defect	Description
INFORCRM-27147	Column headers disappear when a button is pressed in an editable grid.
INFORCRM-27151	Picklist items not are showing when both the Required and Allow Multiple Selections options are enabled.
INFORCRM-27184	Tab forms bound to the main entity do not save edited data if you go to another and tab then save.
INFORCRM-27190	(ICBOE) Quote price overrides are lost when converting to a sales order.
INFORCRM-27191	In Query Builder, after saving a condition, an exception error is displayed in the event viewer.
INFORCRM-27195	Mail Merge Word Add-in: add Email Subject to template properties.
INFORCRM-27244	In Application Architect unable to see custom properties added to the out of the box entities.
INFORCRM-27248	The group tabs are fetching the group list twice which may impact performance.
INFORCRM-27267	When creating a new user periodically an exception error displays.
INFORCRM-27268	In reports, the list of value options is limited to 1000 records.
INFORCRM-27277	In Query Builder, when creating a calculated field the calculated field dialog will not close.
INFORCRM-27324	In Application Architect custom files and folders are written to the Local File System (LFS) Model folder when those custom folders have the name "Custom".
INFORCRM-27350	(ICBOE) Grand Total and Discount/Charges are missing after converting a quote to a sales order.
INFORCRM-27356	In Application Architect display names for custom entities and their properties are not showing after a custom bundle is installed.
INFORCRM-27365	Cannot open a file through Speedsearch when using a file system SpeedSearch index.
INFORCRM-27393	Lookups with an apostrophe in the search condition value fail to return any results.
INFORCRM-27401	In Application Architect hide "New Manifest by Differences" and "Create Manifest by Project Differences" bundle options.
INFORCRM-27410	Filters fail to return results that include leading spaces.
INFORCRM-27416	Filtering a group with more than 8 joined tables displays an error.
INFORCRM-27423	Mail Merge Word add-in: When converting templates the error "End of Central Directory record could not be found" displays.
INFORCRM-27451	When a lookup has the type set to user lookup the filter does not work and an error "The multi-part identifier \"TableX.FieldX\" could not be bound." displays in the event viewer.
INFORCRM-27476	(ICBOE) Refresh pricing and get order total functionalities are not working for unpromoted quote and sales order.
INFORCRM-27485	Lookup controls appear distorted when clicking on them a second time after setting a dialog height and width.
INFORCRM-27542	When using a Local File System (LFS) making a custom entity an extension causes the entity to be duplicated in Application Architect and SLXCoreCustom.
INFORCRM-27572	Workflow Step edit dialog does not render rich text controls.